

From: **Tyler City Employees' Credit Union**

Our focus is on your financial needs/stability/security during these uncertain times



Dear member,

We are still here to help you

You and your family may be worried about the coronavirus disease (COVID-19), but the leadership at **Tyler City Employees' Credit Union** want you to know we are here for you as we always have been. Your deposits are safe and insured. We're not going anywhere, because at its core, our credit union is not a building or a business, it's people unified for a common goal.

Your money is safe and insured

There are a lot of things to worry about these days, but the safety of your money in your credit union isn't one of them. Your money is safe, and your accounts are fully insured by the National Credit Union Share Insurance Fund (NCUSIF) up to \$250,000. There is no risk to keeping money in your account, but there are countless risks to holding cash.

COVID-19 has cancelled, postponed, and slowed down much of American life, but the nation's financial system operations are still strong. You can meet nearly all of your financial needs without leaving your home. If you do not have it on your mobile phone, now is a good time to download our app in apple/ google store (Tyler City Employees' Credit Union) To sign up for online access visit our website www.TylerCityecu.com . Our audio response line 903-592-6106. You can transfer and deposit money, and pay bills through your debit card, credit card, or electronic transfer.

If you've been impacted by this pandemic, our staff is dedicated to working with and helping you through these uncertain times. Now, more than ever, we are here to support our members. Give us a call if we can help.

Use caution and minimize social interaction

Health professionals say if you must leave your house use an abundance of caution and minimize social interactions. If you need to visit our branch 7:30am -4:00, ATMs and drive-through lanes are a great option to access your cash. The Lobby will be closed with limited access.

We're here if you need any additional assistance

If you want to learn more about COVID-19, visit the [CDC's resource center](https://www.cdc.gov/coronavirus/2019-ncov/index.html) or our state health department website. Please take care of yourself and those around you and do not hesitate to contact us for any assistance. (903-592-8012)

Sincerely,
Mari Ann Morgan